

JONES DAY

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June 1, 2018

VIA ECFS

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554

Re: WC Docket Nos. 18-28 (Text-Enabled Toll Free Numbers) and 17-192 (Toll Free Assignment Modernization) and CC Docket No. 95-155 (Toll Free Service Access Codes)

Dear Ms. Dortch,

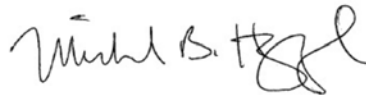
Twilio Inc. (“Twilio”), by its undersigned counsel, hereby gives notice of three meetings related to the above-referenced proceedings. On May 31, 2018, Doug Gardner and Emily Emery of Twilio and I met with Dr. Jay Schwarz, Wireline Advisor to Chairman Pai. During that meeting, Twilio distributed the attached materials regarding Twilio’s decade of pioneering work in communications and in particular in all forms of messaging, including toll free messaging. Mr. Gardner and Ms. Emery also met with the Wireline Competition Bureau’s E. Alex Espinoza in person and Ann Stevens and Heather Hendrickson by phone. On May 24, 2018, Mr. Gardner and Ms. Emery spoke by phone with Jamie Susskind, Chief of Staff to Commissioner Carr.

During the meetings, Twilio voiced its support for the Commission’s Circulation Item in WC Docket No. 18-28. Twilio also noted that the consumer-focused Circulation Item further supported the Commission’s effort in WC Docket No. 17-192 to begin auctioning toll free numbers. By clearly establishing that the assigned subscriber has control over whether and how a toll free number is text enabled, the Commission will go a long way toward clarifying the rights of toll-free number holders. Pursuant to the Circulation Items’ Declaratory Ruling, the existing RespOrg process will be available to consumers to make known their decision to text enable toll free numbers assigned to them. As is the case for voice, consumers exercise their choice of text service and service provider through the RespOrg process.

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Indeed, the RespOrg's role in the authentication process for toll free voice and texting plays an important role in combating the use of toll free numbers for fraudulent and otherwise unlawful purposes.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Michael B. Hazzard". The signature is fluid and cursive, with the first name "Michael" and last name "Hazzard" clearly legible.

Michael B. Hazzard

Counsel to Twilio, Inc.

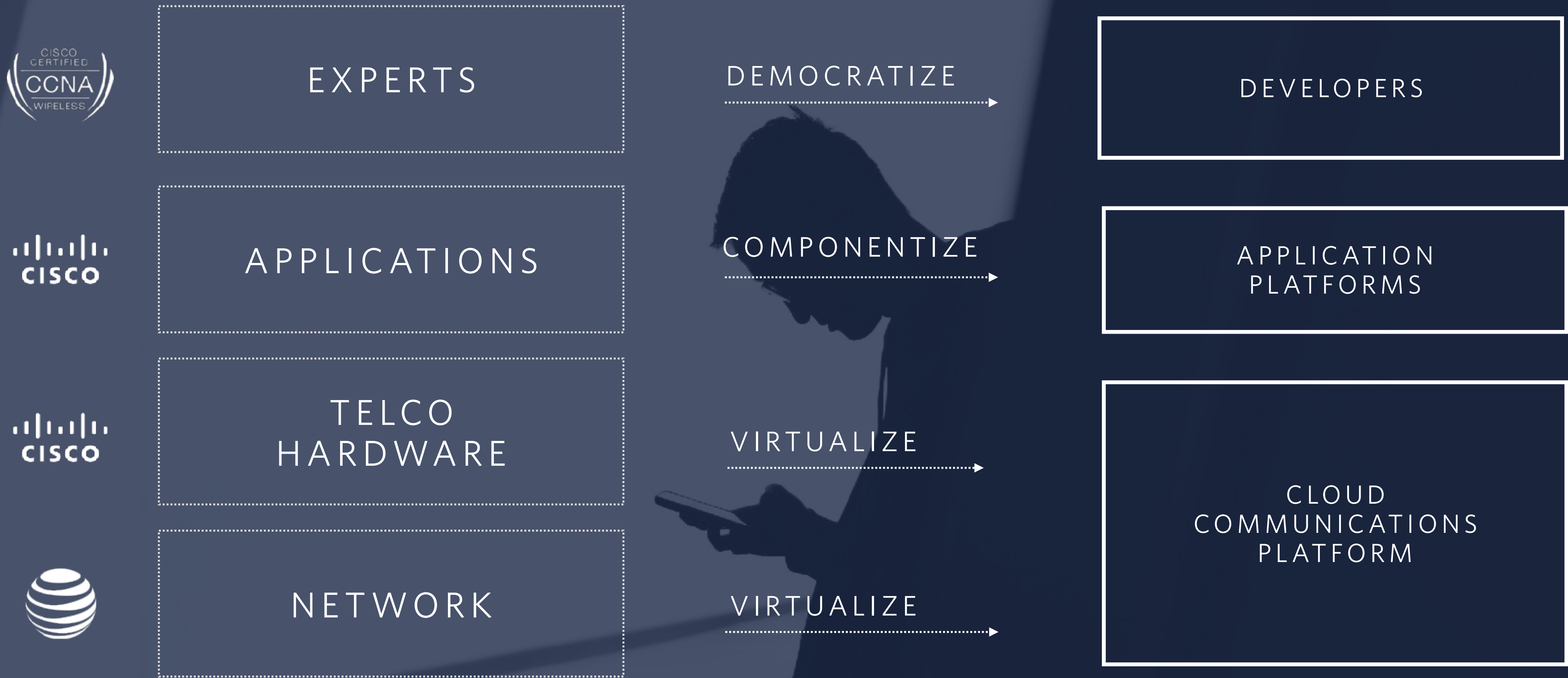
Attachment

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	stripe		macy's	 Expedia [®]
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yelp	 OpenTable	Alaska	 PayPal	 American Red Cross
venmo	 tripadvisor [®]		coinbase	box
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